## Sample Legal Services Client Survey

Introduction: Please help us improve our services by sharing your experience with us.

Directions: Please indicate your level of agreement with the following statements:

|  | Strongly Agree<br>Agree<br>Disagree<br>Strongly Disagre |
|--|---|
| 1. This agency helped me learn how to access benefits and community resources. | 5 4 3 2 1   |
| 2. This agency helped me to recognize my legal rights.                         | 5 4 3 2 1   |
| 3. This agency's support helped me to have my say, if not my way, in court.    | 5 4 3 2 1   |
| 4. I am satisfied with the services I have received through this program.      | 5 4 3 2 1   |

Thank you for your assistance in completing our survey!

Client Survey: Revised April 30, 2004